

Batawa SKI HILL

Employer	Batawa Community Sports Inc (Batawa Ski Hill)
Title	Terrain Park Staff
Status	Seasonal
Department	Outside Operations
Report to	Outside Operations Manager

JOB SUMMARY

Terrain Park is a seasonal position. Terrain Park Staff are responsible for the safe operation of the Terrain Park areas as well as overall hill safety. They spend their days monitoring behavior of the guests within the Terrain Park areas and maintaining all features to the highest level in all types of weather. Park builds are done overnight, or early mornings, so they must be flexible in their schedule and availability. As a result, enjoyment of the outdoors is a must! The Terrain Park staff must be physically fit as there is considerable lifting, shoveling, and hiking within the Terrain Park areas and surrounding slopes. The Terrain Park Staff hold guest safety in highest regard and must be always diligent and responsible.

DUTIES

- Provide excellent customer service and create positive memories for the guests
- Build and maintain the Terrain Park areas to the highest level
- Ensure that all signs and fences are installed correctly daily, and that the Terrain Park log is filled out correctly at the beginning of each shift
- Monitor guest behavior and provide instruction when needed
- Monitor all signs, fences, safety features on the general skiing terrain and maintain to the highest level of safety for our guests
- Assist the lift staff where required
- Always having a smile and hello for our guests

ESSENTIAL SKILLS

- Possess excellent employee and customer service skills and enjoy working with the public
- Mature, energetic, dependable, and self-motivated
- Capable of performing physical/manual duties
- Requires standing/walking/bending/lifting throughout shift
- Enjoy working outdoors in all kinds of weather
- Able to work independently, prioritize and multitask
- Able to work all shifts and flexible schedules including weekends and holidays
- Ski and snowboard industry knowledge is required
- Terrain Park knowledge is preferred
- Strong work ethic and commitment to excellence
- Knowledge of emergency procedures
- High School diploma or working towards diploma
- Always demonstrates a professional image through appearance and uniform dress

- Successful completion of tests (WHMIS, online HR training, online Safety Awareness Training, or other department requirements)

WORKING CONDITIONS AND HAZARDS

- Ergonomic hazards associated with standing, lifting, and shoveling (repetitive strain injury).
- Cold, and sometimes damp, environments.
- Slips and falls.

PPE

- Cold weather clothing.
- Request proper footwear - anti-skid be worn

Batawa Ski Hill works to ensure the highest level of employee training specific to the requirements of the job; working alongside employees to ensure their confidence and provide a safe and secure workplace for all.

APPLICATION PROCESS

Complete online application form and upload your resume at [Online Employment Application](#) (link can also be found on our website under Employment)