

# Batawa SKI HILL

Employer	Batawa Community Sports Inc (Batawa Ski Hill)
Title	Lift Operator
Status	Seasonal
Department	Outside Operations
Report to	Outside Operations Manager

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## JOB SUMMARY

Lift Operator is a seasonal position. Lift operators are responsible for the safe and efficient operation of chair lifts, T-Bar and Handle tow and the customers that use them. They spend their days helping customers, of all skill levels, load, and unload from lifts, in all kinds of weather. As a result, enjoyment of the outdoors is a must! The job of a lift operator is critical to the success of any ski operation because much of the customer's time is spent with them. Lift Operators must be at least 16 years of age.

## DUTIES

- Provide excellent customer service and create positive memories for the guests
- Check guest tickets or passes ensuring they are current and valid
- Operate the assigned lift safely and efficiently according to regulations and guidelines
- Provide physical assistance to guests as required
- Manage the flow and maintain the condition of assigned lift area including shoveling, raking, salting, etc.
- Completing necessary logs with accuracy and consistency
- Always having a smile and hello for our guests

## ESSENTIAL SKILLS AND REQUIREMENTS

- Possess excellent employee and customer service skills and enjoy working with the public
- Mature, energetic, dependable, and self-motivated
- Able to reason and react with quick, thoughtful judgment, while remaining calm under pressure
- Capable of performing physical/manual duties
- Requires standing/walking/bending/lifting throughout shift
- Enjoy working outdoors in all kinds of weather
- Able to work independently, prioritize and multitask
- Able to work all shifts and flexible schedules including weekends and holidays
- Ski and snowboard industry knowledge is preferred
- Strong work ethic and commitment to excellence
- Knowledge of emergency procedures
- High School diploma or working towards diploma
- Always demonstrates a professional image through appearance and uniform dress
- Successful completion of tests (WHMIS, online Safety Awareness Training, or other department requirements)
- Willing to help out in other departments as needed and assigned

## WORKING CONDITIONS AND HAZARDS

- Ergonomic hazards associated with standing, loading, and lifting customers if needed (repetitive strain injury).

## **JOB DESCRIPTION**

**Revision Date: October 7, 2022**

- Hot and cold environments.
- Slips and falls, and hit by customers (ski poles) etc.
- Due to changing weather conditions, Workers will need to remove excess snow and ice, chopping ice around loading and unload area.

### **PPE:**

- Regulator rotation breaks away from loading stations.
- Cold weather clothing.
- Request proper footwear anti-skid be worn.

Batawa Ski Hill works to ensure the highest level of employee training specific to the requirements of the job; working alongside employees to ensure their confidence and provide a safe and secure workplace for all.

### **APPLICATION PROCESS**

Complete online application form and upload your resume at [Online Employment Application](#) ( link can also be found on our website under Employment )